

SPANISH-SPEAKING FLOATER “GOOD-TO-KNOWS”

Thank you for taking on this important job. Here is a quick overview of responsibilities.

Read all pantry signage:

Our signs are an important form of communication and allow our operation to run smoothly.

Your best spot: between registration and the shopping area.

As needed, help volunteers to communicate with guests:

Your help will be needed most often at registration and checkout

Guest Agreement: help guests to understand this registration document. Read it aloud if helpful.

Familiarize new guests with our shopping model:

1. Monthly point totals and check out procedure.
2. Cart limits (even existing guests may not notice signs and may take more than allowed).
3. Three visits per month permitted.
4. Restricted items (i.e. milk and eggs).
5. SWAP (Supporting Wellness at Pantries) nutrition guidance. See framed posters.
6. Point out “free” items and encourage guests to take them.

Answer guest questions

As needed, help with other jobs:

Returning carts to the main corral, straightening and organizing shelves etc.

Stay close to the registration and checkout desks in case you are needed!

Help keep the pantry clean, neat, and organized:

At the end of your shift – or as time allows - straighten up, wipe surfaces, sweep, and toss garbage 😊

Thank you so much! We couldn't do what we do without
you!