

FLOATER “GOOD-TO-KNOWS”

Thank you for working as a floater. Here is a quick overview of responsibilities:

Read all pantry signs:

Our signs are an important form of communication and allow our operation to run smoothly.

Assist at checkout:

Return items collected at checkout to shopping floor merchandisers (frozen/refrigerated items first!)

Follow shelf-stocking guidelines in Shelf Stocker/Guest Assistance job description.

“Price checks” on the shopping floor.

Discuss labeling or pricing issues at checkout with the office.

Help guests pack bags (typically to move the line along if it is backed up).

Move shopping carts back in the cart return to the main corral.

Help guests carry bags to their cars as needed (i.e. if they have young children, a lot of bags etc.)

Assist guests:

Answer guest questions

Help make appointments as needed.

Social service “literature library” guidance:

Offer to help guests to find information about services and programs to address particular needs or interests.

You are a jack of all trades. Some other tasks include:

Helping other volunteers when needed and possible.

Relaying messages to other teams.

Handling shopping floor tasks (including closing the freezer doors which are often left open!)

Light pantry cleaning and maintenance. Anything you notice that needs attention. Thank you!

Help keep the pantry clean, neat, and organized

At the end of your shift – or as time allows - straighten up, wipe surfaces, sweep, and toss garbage 😊

Thank you so much. We couldn't do what we do without
you!